



## The Way Youth Zone Wolverhampton Volunteer Role Description



ROLE TITLE:	Volunteer Mentor
LOCATION:	The Way Youth Zone, Wolverhampton, WV1 1ES
RESPONSIBLE TO:	Senior Mentor Co-ordinator
HOURS AVAILABLE:	Mon, Tues, Wed, Thurs, Fri, Sat, Sun – up to 4 hours per week

The Mentoring Programme is planned to begin October 2017, so get in contact on [01902 328290](tel:01902328290) or email [billie.james@thewayyouthzone.org](mailto:billie.james@thewayyouthzone.org) to secure an interview for this role ASAP.

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### ROLE PURPOSE

Our story began back in 2012 when Wolverhampton City Council, in partnership with local business people, saw the Onside Youth Zone model in other towns and cities and as a result wanted to give the young people of Wolverhampton access to the benefits of their very own youth zone. Championed by successful entrepreneur, Steve Morgan OBE and with additional backing from the Morgan Foundation, The Queen's Trust and St James's Place Foundation, our youth zone provides a safe, supportive and inspiring space for young people to make the very best use of their leisure time and acquire the skills, knowledge and confidence to lead healthy and successful adult lives.

In 2016, The Way Wolverhampton Youth Zone was awarded funds by the Steve Morgan Foundation to deliver a five-year mentoring programme for young people aged 8-19 (up to 25 with a disability). The award was inspired by a mentoring programme delivered by Bolton Lads and Girls Club, a successful award-winning scheme which is now in its 19th year of delivery and we are very excited to announce that we are now recruiting volunteer mentors for our Mentoring Programme!

As a volunteer mentor, you will be 21 years or over and be passionate and committed to providing effective and reliable 1:1 mentoring support to a vulnerable, disadvantaged and at-risk child or young person between the ages of 8-19 years (up to 25 years with a disability). A big smile and a fun personality also helps.

Each mentoring session will last between 1.5-2 hours a week and it is expected that because of your dedication and support to your mentee they will achieve a personalised goal by the end of the programme. Alongside supporting your matched mentee, you will also be expected to assist with occasional group work sessions, external activities / events, awards evenings and attend weekly supervisions and meetings with the senior staff and the wider team.

Commitment to this role is essential as our young people could be experiencing some difficult times.

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### MAIN DUTIES AND RESPONSIBILITIES

- To establish positive relationships with children and young people
- To undertake initial core training and safeguarding training
- To be non – judgemental, to listen and engage with your mentee

- Attend social activities, group work sessions, events, awards evenings and other external trips.
  - To attend weekly meetings and maintain regular contact with the Senior Mentoring co-ordinator to inform them of any successes or problems you encounter.
  - To promote and safeguard the welfare of children and young people at all times
  - Represent The Way Youth Zone positively and effectively in all dealings with internal colleagues, and external partners
  - Comply with all policies and procedures, with reference to safeguarding, codes of conduct, health and safety and equality and diversity
  - Ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary
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## WHAT YOU NEED AND WHAT YOU CAN GAIN

The most important thing for this role is a positive attitude, to be confident and outgoing, to believe in children and young people's abilities, and be inspiring and enthusiastic.

For this role, good communication skills are crucial, with a lively can-do attitude. You need to have the ability to develop positive working relationships with young people and fellow workers.

This can be a very challenging role, where you will be working with children and young people who may be going through some tough times. You need to have the confidence and resilience to understand their needs and build positive relations, gain trust, listen and engage with them. You need a genuine passion for working with young people and must be a creative person who can think on their feet and most importantly be an excellent role model.

From volunteering in this role, you will:

- Receive a thorough induction programme and regular training.
  - Receive weekly contact from your mentoring co-ordinators, monthly supervisions from your Senior Mentoring Co-ordinator, as well as ongoing advice, support and guidance.
  - Make a real difference to a young person's life and gain invaluable experience relevant and applicable to a variety of career areas.
  - Have lots of opportunities to meet with other mentors and mentees.
  - Gain the opportunity to improve your CV experience and be recognised during awards evenings for outstanding performance.
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## ADDITIONAL INFORMATION

- You need to have an enhanced DBS check for this role which we will provide.
- A willingness to work unsocial hours during evenings and weekends is required.
- The ability and willingness to travel to events in the City and beyond.