

Area/Department:		Assessment No:	C19-3	Assessment Date:	14/05/2020				
	COVID-19	Assessment Type (Delete as appropriate; see Note 1)							
		Specific	Ge	eneric	Dynamic				

Activity/Process:

Managing Visitors & Contractors

To be read & used in conjunction with all other COVID-19 risk assessments

Guidance: https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/offices-and-contact-centres;

https://nya.org.uk/wp-content/uploads/2020/12/T4-RED-Readiness-Guidance-v1.pdf https://nya.org.uk/wp-content/uploads/2020/12/0972-NYA-UPDATE-COVID-19-V4.2.pdf

To be reviewed in line with tier change, guidance changes or government request (i.e. lockdown)

	Assessor	Line Manager Acceptance (See Note 2)	CEO Acceptance
Name:	Bev Baxter		Carla Priddon
Qualified:	IOSH		IOSH
Signature:	Belgerier parter		Crark opering A particular
Date:	14/05/2020		18/06/2020



What is the hazard?	Who might be harmed?	How might people be harmed?	Existing risk control measures		sk Rat L*C=	_	Additional controls		New risk rating (Residual) L*C=R		Action/ By who	Action/ By When
			Wherever possible,	L	С	R		L	С	R	Host	As required
			remote connection / working should be undertaken									
	Staff,	Increased risk of transmission of	Where site visits are required, all visitors and contractors will be informed on social distancing measures and hygiene requirements				Disposable surgical face masks can be provided and a face shield will also be given out and must be worn for the duration of the visit.				Host	As required
Unnecessary visits to The Way	Volunteers, Visitors, Contractors Young People	COVID-19 Contracting COVID- 19, showing symptoms, becoming unwell	Site visits can only be undertaken when young people are not in the building due to differing guidance for under 18's and over 18's.	2	5	10					Host	As required
			External visits to be scheduled to ensure correct supervision and compliance with onsite rules								Host	As required
			Maintain an accurate								Host	As required



What is the hazard?	Who might be harmed?	How might people be harmed?	Existing risk control measures		Risk Rating L*C=R Additional controls		Additional controls		lew i ratir Residi L*C=	ng ual)	Action/ By who	Action/ By When
				L	С	R			С	R		
			record of all visitors Review visitor arrangements to ensure social distancing and hygiene (no shared equipment e.g. pens) No external visits without a prior appointment Meetings will only be hosted by members of ELT & Alex (Tier 4 No Meetings other than essential internal purposes that cannot be undertaken remotely and only by express permission of the CEO)				Signin App at reception **Amendment** When signing in all must have temperature check (temperatures of 38 degrees or higher will not be granted access) and add in to sign in when prompted, a declaration of no symptoms and request for self-isolation must also be responded to prior to sign in being accepted.				Host Host ELT/Alex	As required As required As required
			Meetings involving external organisations are only permissible								All staff	As required



What is the hazard?	Who might be harmed?	How might people be harmed?	Existing risk control measures		Risk Rating L*C=R		Additional controls		New ris rating (Residua L*C=R		Action/ By who	Action/ By When
				L	С	R		L	С	R		
			where online alternatives cannot be used or it is not appropriate (Tier 1-3) Where any physical materials need to exchange hands, the items should be place in a handover zone ensuring people do not meet, where possible items should be sanitised before			;						
External visitors not following health and Safety arrangements	Staff, Volunteers, Visitors, Contractors Young People	Increased risk of transmission of COVID-19 Contracting COVID-19, showing symptoms, becoming unwell	use/picking up Clear guidance on entry/exit, social distancing and hygiene to all on arrival via signage / visual aids and before arrival by email and on the website Reception / Meeting host MUST explain health & safety	3	5	15	Visitors asked to leave if procedures not being followed Contact with parent organisation to inform of non-compliance	2	5	10	website / email Reception / meeting host as required	Prior to re- opening, Date, TBC On booking of appointment



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				L	С	R		L	С	R		
			requirements								host	
												As required
			Only designated									
			people to host									
			meetings and they									
			will receive training								YWM /	
			on how to brief								CEO to	
			visitors – no other								identify	Prior to re-
			staff member should								meeting	opening –
			deliver this (Tier 1-3)								hosts and	date, TBC
											provide	
											training	

Line Manager Asses	sment Review (See Not	tes 2 and 6)					
Review Date:	17/06/2020	Review Date:	09/12/2020	Review Date:	03/01/2021	Review Date:	12/02/2021
Name:	Bev Baxter	Name:	Bev Baxter	Name:	Bev Baxter	Name:	Bev Baxter
Qualified:	IOSH	Qualified:	IOSH & Covid-19 officer	Qualified:	IOSH & Covid-19 officer	Qualified:	IOSH & Covid-19 officer
Signature:	Beyerley Baxter	Signature:		Signature:		Signature:	BALL
Line Manager Asses	sment Review (See Not	tes 2 and 6)					
Review Date:	08/03/2021	Review Date:		Review Date:		Review Date:	
Name:	Bev Baxter	Name:		Name:		Name:	
Qualified:	IOSH & Covid-19 officer	Qualified:		Qualified:		Qualified:	
Signature:		Signature:		Signature:		Signature:	_



Notes:

- 1. If using a 'Generic' risk assessment, Assessors and Line Managers are to satisfy themselves that the assessment is valid for the task and that all significant hazards have been identified and assessed. If additional hazards are identified they are to be recorded and attached to the Generic assessment.
- 2. Line Managers are to note that they are appropriately qualified, responsible for production of the risk assessment and that they are signing to indicate that the risk assessment is suitable and sufficient, and they consider the risks to be acceptable.
- 3. When recording the Risk Rating ensure that both the Likelihood and consequence scores are included.

Likelihood (L)	Frequency	Score
are	This will probably never happen	1
Unlikely	Do not expect it to happen but it is possible it may do so	2
Possible	May happen occasionally	3
Likely	Will probably happen but it is not a persisting issue	4
Almost Certain	Will undoubtedly happen, possibly frequently	5

Consequence (C)	Harm	Score
Negligible	Minimal injury requiring no / minimal intervention or treatment	1
Minor	Minor injury or illness, requiring minor intervention	2
Moderate	Moderate injury requiring professional intervention	3
Major	Major Injury leading to long term incapacity / disability	4
Catastrophic	Incident leading to death / life changing injury; an event which impacts many people	5

				Likelihood		
		1	2	3	4	5
		Rare	Unlikely	Possible	Likely	Almost Certain
	Level 1	1	2	3	4	5
Jce	Level 2	2	4	6	8	10
Consequence	Level 3	3	6	9	12	15
Con	Level 4	4	8	12	16	20
	Level 5	5	10	15	20	25



4. Ensure appropriate action (described below) is taken once the Risk Rating is calculated

1	-2	No Action	No further action, but ensure controls are maintained and reviewed
3	-6	Monitor	Look to improve at next review or if there is a significant change
8	-12	Action	Improve within specified timescale
15	-16	Urgent Action	Take immediate action and stop activity if necessary, maintain existing controls rigorously
20	-25	Stop	Stop activity and immediate action

- 5. Record the residual Risk Rating to demonstrate that the risk has been reduced to an acceptable level; record Likelihood and Consequence scores.
- 6. Risk Assessments are to be reviewed:
- Annually.
- If there is reason to doubt the effectiveness of the assessment.
- Following an accident or near miss.
- Following significant changes to the task, process, procedure, or Line Management.
- Following the introduction of more vulnerable personnel.
- If "Generic" prior to use.